

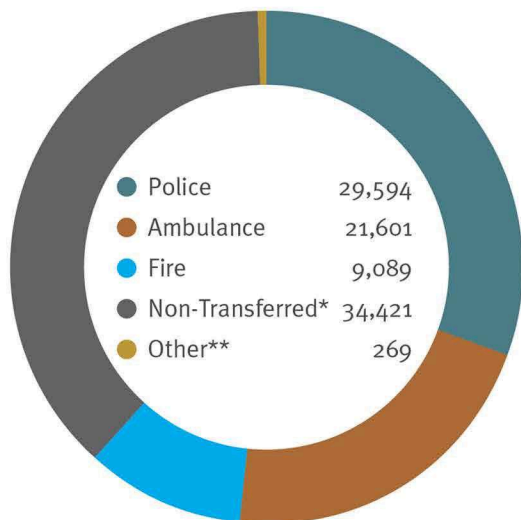
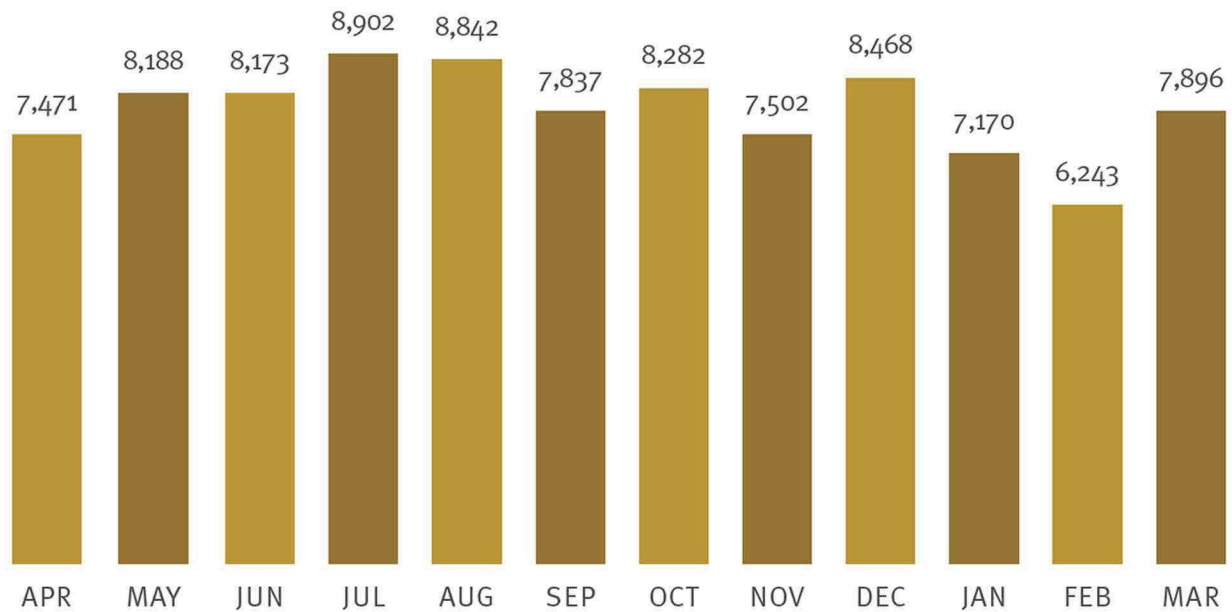
# STATISTICS

NL911 collects a variety of monthly data related to the usage of the emergency 911 telephone service in the province including, but not limited to, the volume and distribution of 911 calls. The following graphics show the 911 call volume for the first fiscal year of operations (April 2016 to March 2017) and the distribution of total calls, over this same time period transferred to agency of priority.

Analysis of this and other data collected assists NL911 with identifying areas for better public education and awareness and supports the efficiency of the emergency response system as a whole.

## Calls Per Month

April 2016 - March 2017



## Call Distribution

April 2016 - March 2017

\* Non-Transferred: Non-emergency calls or calls that were not transferred to another agency.

\*\* Other: Transferred calls to the Joint Rescue Coordination Centre (JRCC), Canadian Coast Guard, Crisis Line, Forestry, Parks Canada and Poison Control.