

NL 911

Help. Anytime. Anywhere.



nl911.ca

When to call 911?

If there's an immediate threat to someone's health, safety or property, call 911. Remember: don't use 911 for general information requests.

What happens when I call 911?

You'll always speak to a person and they'll ask:

- What is your emergency?
- What is your call back number?
- What is the location of the emergency?

DO NOT HANG UP.

Based on the information you provide, the 911 Call Taker will identify and transfer you to the Emergency Response Agency you need.

Services provided by 911:

- Access to a 911 Call Taker who can help, anytime, anywhere.
- Assistance for those who cannot communicate.
- Assistance even if you're not familiar with your location or know the local emergency number.

How can I be ready for an emergency?

- Be aware of your location at all times.
- Teach your children how to use 911 properly and remind them that it is for emergencies only.